

COVID-19 Viewing Policy



www.propertyolvers.co.uk/property-auctions/

COVID-19 Viewing Policy

Online Property Auction (Conditional and Unconditional)

We are working within government safety guidelines at all times, hosting tightly controlled viewings / open days.

Viewers are responsible for keeping up to date with local restrictions and following them appropriately.

Only 2 households (including the viewing agent if they need to enter) will be admitted to the property at any time.

Viewers will be asked to stick to their time precisely, and to keep to the 2 metre rule if in the property at the same time as another viewer. Attendees are allowed to bring one other person with them to a viewing provided that they are within the same household /support bubble.

If a registered member wishes another person to view that isn't in their household/support bubble then they are advised to ask that person to register and book their own place on the open day.

Any attendees at the viewing must agree to queue outside in accordance with current social distancing guidance.

Any attendees at the viewing must follow the directions of the Viewing agent who will co-ordinate all parties entry and exit.

Our associated viewing agents will do their best to ensure all parties have a reasonable amount of time in the property and this relies on you agreeing to be considerate and spend no longer than is necessary inside.

It would assist all concerned if you turn up towards the start of the allocated time to give everyone the best chance of getting access.

Viewings will be conducted as far as possible in accordance with the Government Guidance and the policy of agent that will be carrying out the viewings.

Please see links below for full details:

<https://www.gov.uk/guidance/government-advice-on-home-moving-during-the-coronavirus-covid-19-outbreak>

<https://landing.viewber.co.uk/working-safely>

Please note that the Viewber agent maintains the right at all times to control entry to the property in line with their company policy and risk assessment.

For Health and Safety reasons in light of COVID 19 we would ask that you confirm the following:

- ✓ Neither you, or any member of your household has had Covid 19, or symptoms of Covid 19 in the past 14 days or is currently self-isolating, and you are not aware that you have come into close contact with any persons that have had Covid19 in the past 14 days.
- ✓ You, and the other occupiers of the property do not fall into the at 'risk' category as outlined by government.
- ✓ Members of the Public who are viewing a property should wear a suitable face covering as described in government guidance unless they are exempt from this requirement. We also suggest you bring either protective gloves, or use hand sanitiser before and after visiting the property.
- ✓ Please confirm the name and contact number of the viewing party for our records.

Please inform us at your earliest opportunity if your response to any of the above points changes between the appointment being made and the date of the appointment.